

Booking policy:

South West properties

No smoking in the houses please

On weekends we are a minimum of 2 nights stay

Midweek stays are a minimum of 3 nights.

Long weekends are a minimum of 3 nights

Normal school holidays are a minimum of 3 nights stay

The first weeks of the Xmas holidays up until mid January are a minimum of 7 nights stay.

101 Mounts Bay:

No Smoking please

Minimum of 4 nights stay

Cancellation policy:

Holidaymakers who cancel at least 30 days before check-in will get back 100% of the amount that they've paid.

If cancellation is between 14 and 30 days before check-in, they'll get back 50%. Otherwise, they won't get a refund. You will be offered a credit if we are able to rebook the time we have been holding for you.

For Xmas bookings full payment will be required by 1 November and cancellation after this date will not get a refund unless we are able to rebook the time.

In the case of COVID lockdown guests will be offered a 95% refund or a 100% credit for a future stay.